Appendix A

Sample Civilian Complaint Information Sheet

The members of the Holland Township Police are committed to providing law enforcement services that are fair, effective, and impartially applied. It is in the best interests of everyone that your complaint about the performance of an individual officer is resolved fairly and promptly. The Police Department has formal procedures for investigating your complaint. These procedures are designed to ensure fairness and protect the rights of both citizens and law enforcement officers:

- 1. Reports or Complaints of officer/employee misconduct must be accepted from any person, including anonymous sources, at any time.
- 2. Complaints shall be accepted regardless of age, race, ethnicity, religion, gender, sexual orientation, disability, or immigration status of the complaining party.
- 3. Your complaint will be sent to a superior officer or a specially trained internal affairs officer who will conduct a thorough and objective investigation.
- 4. You might be asked to help in the investigation by giving a detailed statement about what happened or providing other important information or documents.
- 5. All complaints against law enforcement officers are thoroughly investigated. You will be kept informed of the status of the investigation and its ultimate outcome if requested, and you provide contact information. The exact discipline imposed is confidential, but you will be advised of the ultimate finding, namely:
- a. Sustained: A preponderance of the evidence shows an officer violated any law; regulation; directive, guideline, policy, or procedure issued by the Attorney General or County Prosecutor; agency protocol; standing operating procedure; rule; or training.
- b. Unfounded: A preponderance of the evidence shows that the alleged misconduct did not occur.
- c. Exonerated: A preponderance of the evidence shows the alleged conduct did occur, but did not violate any law; regulation; directive, guideline, policy, or procedure issued by the Attorney General or County Prosecutor; agency protocol; standing operating procedure; rule; or training.
- d. Not Sustained: The investigation failed to disclose sufficient evidence to clearly prove or disprove the allegation.
- 6. If our investigation shows that a crime might have been committed, the county prosecutor will be notified. You might be asked to testify in court.
- 7. If our investigation results in an officer being charged with a violation of the department rules, you might be asked to testify in a departmental hearing.

Appendix B

Department/Agency ______ IA Case Number _____

INTERNAL	AFFAIRS REPOR	≀T FO	RM
Person Mal	king Report (Optional, But I	Helpful)	
Full Name	Phone		Preferred?
Address	Email		
City, State	DOB		-
Officer(s) Subject to	Allegation (Provide Whate	ver Info I	s Known)
Officer(s)	Badge No.		
Incident Site	Date/Time		
document. If you do not know the office			
	Other Information		
How was this reported? In Per			
Any physical evidence submitte			
Was incident previously reporte			
To Be Comp	leted by Officers Receiving	Report	
Officer Receiving Complaint	Bac	dge No.	Date/ Time
Supervisor Reviewing Complaint	Bac	dge No.	Date/ Time